MICRO TECHNOLOGY CONSULTANTS
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Quality Policy

The company's main strengths are its ability to interface very successfully with clients from varying disciplines and produce technical solutions, from specification through to manufacture. We place a high emphasis on customer satisfaction.

A key way to achieve this is by operating a Quality Management System (QMS) in accordance with the requirements of ISO 9001:2015

Top Management is committed to:

- Satisfying customer requirements by ensuring that customer and applicable statutory and regulatory requirements are consistently met.
- Ensuring that the resources needed for the QMS are available, including ongoing training and support of all employees.
- Ensuring quality objectives are set annually.
- Ensuring understanding by all employees, of long term importance of achieving customer satisfaction and their role in ensuring that their failure to meet standards will lead to the company failing to meet customer standards.
- Ensuring that all employees are aware of and follow our QMS, associated procedures and policies and understand the process of continual improvement.
- Encouraging all employees to be actively involved in the continual improvement of the QMS.
- Improving customer satisfaction levels by collecting feedback from our customers.
- Appraisals and checks to ensure our approved suppliers understand and meet our quality requirements.

Annually, the Top Management will define objectives that will be used to measure the suitability and effectiveness of the QMS. The objectives will be tracked and formally evaluated during the Management reviews as a basis for continued improvement.

This policy is available to all employees within the organisation and also made available to any interested parties upon request.

Jim Magill Date 15/06/26

Tom Carmichael Date 15/06/26